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Filed 09/28/2009

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abusive debt collection practices by debt collectors, to insure that those debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses. (15 U.S.C. 1692(a) - (e).

- 2. The California legislature has determined that the banking and credit system and grantors of credit to consumers are dependent upon the collection of just and owing debts and that unfair or deceptive collection practices undermine the public confidence that is essential to the continued functioning of the banking and credit system and sound extensions of credit to consumers. The Legislature has further determined that there is a need to ensure that debt collectors exercise this responsibility with fairness, honesty and due regard for the debtor's rights and that debt collectors must be prohibited from engaging in unfair or deceptive acts or practices. (Cal. Civ. Code $\S1788.1(a) - (b)$).
- 3. Plaintiff, through Plaintiff's attorneys, brings this action to challenge the actions of NATIONAL ACTION FINANCIAL SERVICES, INC. (hereinafter "Defendant") with regard to attempts by Defendant, a debt collector, to unlawfully and abusively collect a debt allegedly owed by Plaintiff, and this conduct caused Plaintiff damages.
- 4. For the purposes of this Petition, unless otherwise indicated, "Defendant" includes all agents, employees, officers, members, directors, heirs, successors, assigns, principals, trustees, sureties, subrogees, representatives and insurers of Defendant named in this caption.

JURISDICTION AND VENUE

5. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy" and 28 U.S.C. 1367 grants this court supplemental jurisdiction over the state claims contained therein.

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- · 6. Defendant conducts business in the state of California, and therefore, personal jurisdiction is established.
 - 7. Venue is proper pursuant to 28 U.S.C. 1391(b)(2).
 - 8. Declaratory relief is available pursuant to 28 U.S.C. 2201 and 2202.

PARTIES

- 9. Plaintiff is a natural person who resides in the City of San Diego, County of Diego, State of California and is obligated or allegedly obligated to pay a debt and is a "consumer" as that term is defined by 15 U.S.C. 1692a(3).
- 10. Plaintiff is a natural person from whom a debt collector sought to collect a consumer debt which was due and owing or alleged to be due and owing from Plaintiff and is a "debtor" as that term is defined by California Civil Code § 1788.2(h).
- 11. Plaintiff is informed and believes, and thereon alleges, that Defendant is a business located in Tampa, Hillsborough County, Florida
- 12. Plaintiff is informed and believes, and thereon alleges, that Defendant uses instrumentalities of interstate commerce or the mails in any business the principal purpose of which is the collection of any debts, or who regularly collects or attempts to collect, directly or indirectly, debts owed or due or asserted to be owed or due another and is a "debt collector" as that term is defined by 15 U.S.C. § 1692a(6).
- 13. Plaintiff is informed and believes, and thereon alleges, that Defendant is not a firm of attorneys or counselors at law and is a company who, in the ordinary course of business, regularly, on behalf of itself or others, engages in debt collection as that term is defined by California Civil Code § 1788.2(b), and is a "debt collector" as that term is defined by California Civil Code § 1788.2(c).

FACTUAL ALLEGATIONS

14. Defendant has placed constant and continuous collection calls to Plaintiff seeking

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- and demanding payment for an alleged debt.
- Defendant called Plaintiff from 800-613-1802. 15.
- Defendant communicated to third parties, Plaintiff's girlfriend that Plaintiff 16. allegedly owes a debt.

COUNT I

DEFENDANT VIOLATED THE FAIR DEBT COLLECTION PRACTICES ACT, (FDCPA), 15 U.S.C. § 1692 et seq.

- Plaintiff repeats, re-alleges and incorporates by reference all of the foregoing 17. paragraphs.
- 18. Defendant violated the FDCPA based on the following:
 - a. Defendant violated §1692b(2) of the FDCPA by stating Plaintiff owes a debt on the Plaintiff's voicemail, and thus, disclosing this to Plaintiff's girlfriend.
 - b. Defendant violated $\S 1692c(b)$ of the FDCPA by communicating with third parties, Plaintiff's girlfriend, in connection with the collection of Plaintiff's alleged debt.
 - c. Defendant Violated $\S1692(d)$ by engaging in conduct the natural consequence of which is to harass, oppress, and abuse Plaintiff.
 - d. Defendant violated $\S 1692d(5)$ of the FDCPA by causing a telephone to ring and engaging people in telephone conversation repeatedly and continuously with the intent to annoy, abuse, and harass Plaintiff.
- As a consequence of Defendant's foregoing actions, Plaintiff has suffered from 19. emotional distress.

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COUNT II

DEFENDANT VIOLATED THE ROSENTHAL FAIR DEBT COLLECTION PRACTICES ACT (RFDCPA), Cal. Civ. Code § 1788 et seq.

- 20. Plaintiff repeats, re-alleges and incorporates by reference all of the foregoing paragraphs.
- 21. Defendant violated the RFDCPA based on the following:
- Defendant violated §1788.11(d) of the RFDCPA by placing collection calls to Plaintiff repeatedly and continuously so as to annoy Plaintiff.
- b. Defendant violated §1788.11(e) of the RFDCPA by placing collection calls to Plaintiff with such frequency as to be unreasonable and to constitute and harassment to Plaintiff under the circumstances.
- Defendant violated §1788.12(b) of the RFDCPA by communicating with c. Plaintiff's girlfriend in connection with the collection of Plaintiff's alleged debt.
- d. Defendant violated the §1788.17 of the RFDCPA by continuously failing to comply with the statutory regulations contained within the FDCPA, 15 U.S.C. § 1692 et seq.
- 22. As a consequence of Defendant's foregoing actions, Plaintiff has suffered from emotional distress.

WHEREFORE, Plaintiff respectfully prays that judgment be entered against the Defendant for the following:

23. Declaratory judgment that the Defendant's conduct violated the State Act, RFDCPA, and Federal Act, FDCPA.

1	24. Actual damages.
2	25. Statutory damages pursuant to the State Act, Cal. Civ. Code § 1788.30(b).
3	26. Statutory damages pursuant to the Federal Act, 15 U.S.C. 1692k.
4	27. Costs and reasonable attorney's fees pursuant to the State Act, Cal. Civ Code §
5	1788.30(c) and the Federal Act, 15 U.S.C. 1692k.
6	28. Any other relief that this court deems to be just and proper.
7	RESPECTFULLY SUBMITTED,
8	DATED: Septmber 4, 2009 KROHN & MOSS, LTD.
9	
10	By: () (() () () () () () () () (
11	G. Thomas Martin, III
12	Attorney for Plaintiff
13	DEMAND FOR JURY TRIAL
۱4	PLEASE TAKE NOTICE that Plaintiff, NATIONAL ACTION FINANCIAL
15	SERVICES, INC., demands trial by jury in this action.
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VERIFICATION OF COMPLAINT AND CERTIFICATION

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STATE OF CALIFORNIA

Plaintiff, BRIAN MAC STRAVIC, says as follows:

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I have read the above-entitled civil Complaint prepared by my attorneys and I believe that all of the facts contained in it are true, to the best of my knowledge, information 1. 2.

I believe that this civil Complaint is well grounded in fact and warranted by existing and belief formed after reasonable inquiry. law or by a good faith argument for the extension, modification or reversal of existing 3.

I believe that this civil Complaint is not interposed for any improper purpose, such as to harass any Defendant(s), cause unnecessary delay to any Defendant(s), or create a needless increase in the cost of litigation to any Defendant(s), named in the 4.

I have filed this Complaint in good faith and solely for the purposes set forth in it.

Each and every exhibit I have provided to my attorneys which has been attached to 5. 6.

this Complaint is a true and correct copy of the original.

Except for clearly indicated redactions made by my attorneys where appropriate, I have not altered, changed, modified or fabricated these exhibits, except that some of 7. the attached exhibits may contain some of my own handwritten notations.

Pursuant to 28 U.S.C. § 1746(2), I, BRIAN MAC STRAVIC, hereby declare (or

certify, verify or state) under penalty of perjury that the foregoing is true and correct.

BRIAN MAC STRAVIC, PLAINTIFF

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UNITED STATES DISTRICT COURT CENTRAL DISTRICT OF CALIFORNIA

NOTICE OF ASSIGNMENT TO UNITED STATES MAGISTRATE JUDGE FOR DISCOVERY

This case has been assigned to	District Judge Dale S.	Fischer and	the assigned	discovery
Magistrate Judge is Ralph Zarefsky.				

The case number on all documents filed with the Court should read as follows:

CV09- 7024 DSF (RZx)

Pursuant to General Order 05-07 of the United States District Court for the Central I 17

	agistrate Judge has been designated	
All discovery related motion	s should be noticed on the calendar	of the Magistrate Judge
	NOTICE TO COUNSEL	
A copy of this notice must be served filed, a copy of this notice must be se	with the summons and complaint on all de erved on all plaintiffs).	efendants (if a removal action is
Subsequent documents must be filed	d at the following location:	
[X] Western Division 312 N. Spring St., Rm. G-8 Los Angeles, CA 90012	Southern Division 411 West Fourth St., Rm. 1-053 Santa Ana, CA 92701-4516	Eastern Division 3470 Twelfth St., Rm. 134 Riverside, CA 92501
Enlarge to file at the proper legation will re-	scult in your documents being returned to you	

UNITED STATES I			
BRIAN MACSTRAVIC,	CASE NUMBER		
PLAINTIFF(S) v.	CV09	07024	DOE WAY
NATIONAL ACTION FINANCIAL SERVICES,		B (200)	
INC.		SUMMONS	
DEFENDANT(S).		SOMMONS	
A lawsuit has been filed against you. Within 20 days after service of this summon must serve on the plaintiff an answer to the attached of counterclaim cross-claim or a motion under Rule 12 or motion must be served on the plaintiff's attorney, Mikrohn & Moss, Ltd.; 10474 Santa Monica Blvd., Suite judgment by default will be entered against you for the ryour answer or motion with the court.	complaint □ 2 of the Federal R chael Agruss Esq. 401; Los Angeles, relief demanded in	amended ules of Civil Proced CA 90025 the complaint. You	I complaint ure. The answer, whose address is f you fail to do so,
	Clerk, U.S. Di		\ .
Dated: SEP 2 8 2009	By: CHRISTOPHER ROWERS		
		Deputy Clerk	
	(Seal of the Court)	
[Use 60 days if the defendant is the United States or a United States 60 days by Rule 12(a)(3)].	s agency, or is an offi	cer or employee of the U	Inited States. Allowed
CV-01A (12/07) SUMIN	MONS		

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

I (a) PLAINTIFFS (Check box if you are representing yourse BRIAN MACSTRAVIC]	DEFENDANTS NATIONAL ACTI	ON FIN	ANCIA	AL SERVICES, IN	C.		TOWN THE PROPERTY OF PA	
(b) Attorneys (Firm Name, Address and Telephone Number. yourself, provide same.) Krohn & Moss, Ltd.; G. Thomas Martin, III., Esq., Mich. 10474 Santa Monica Blvd., Suite 401; Los Angeles, CA (323) 988-2400	ael S. Agr		Attorneys (If Known)						
II. BASIS OF JURISDICTION (Place an X in one box only.))		HIP OF PRINCIPAL in one box for plainti				Only		
☐ 1 U.S. Government Plaintiff ✓ 3 Federal Question (U.S. Government Not a Pa		Citizen of This S			DEF	Incorporated or F		PTF □ 4	DEF □4
☐ 2 U.S. Government Defendant ☐ 4 Diversity (Indicate Ci of Parties in Item III)		er State t of a Foreign Country	□2 , □2	□ 2 □ 3	Incorporated and of Business in Air Foreign Nation		□ 5 □ 6	□ 5 □ 6	
IV. ORIGIN (Place an X in one box only.) 1 Original	רו א רו		Transferred from ano				:i- □ 7 Apı		
Proceeding State Court Appellate Court		ennstated or U 5 eopened	transferred from ano	mer aist	rict (sp	ecify): □6 Mult Distr Litig	rict Jud	ge from gistrate	ı
V. REQUESTED IN COMPLAINT: JURY DEMAND:									
VII. NATURE OF SUIT (Place an X in one box only.)									
OHER STATUTES □ 400 State Reapportionment □ 410 Antitrust □ 430 Banks and Banking □ 450 Commerce/ICC Rates/etc. □ 460 Deportation □ 470 Racketeer Influenced and Corrupt Organizations □ 480 Consumer Credit □ 490 Cable/Sat TV □ 810 Selective Service □ 850 Securities/Commodities/ Exchange □ 875 Customer Challenge 12 USC 3410 □ 890 Other Statutory Actions □ 891 Agricultural Act □ 892 Economic Stabilization Act □ 893 Environmental Matters □ 894 Energy Allocation Act □ 900 Appeal of Fee Determination Under Equal Access to Justice □ 950 Constitutionality of State Statutes 110 Insurance 120 Marine 120 Marine 1210 Negotiable Instrument 120 Negotiable Instrument	310 310 315 320 330 345 355 360 362 368 368 368 368 368 369 369 369 369 369 369 368 369	RSONAL INJURY Airplane Airplane Product Liability Assault, Libel & Slander Fed. Employers' Liability Marine Marine Product Liability Motor Vehicle Motor Vehicle Product Liability Other Personal Injury Personal Injury Med Malpractice Personal Injury Product Liability Asbestos Persona Injury Product Liability MMIGRATION Naturalization Application Habeas Corpus- Alien Detainee Other Immigratio Actions	PROPERTY 370 Other Frat 371 Truth in L 380 Other Pers Property I. Product Li BANKRUPI 422 Appeal 28 158 423 Withdraws USC 157 CIVIL RIGH 441 Voting 442 Employme 443 Housing/A mmodation 444 Welfare 445 American Disabilitie Employme 446 American Disabilitie Other 440 Other Civil Rights	ad ending sonal Damage	□ 510 □ 530 □ 535 □ 540 □ 555 □ 610 □ 620 □ 625 □ 630 □ 640 □ 650	Habeas Corpus General Death Penalty Mandamus/ Other Civil Rights Prison Condition ORIGITURE/ PENALTY Agriculture Other Food & Drug Drug Related Seizure of Property 21 USC 881 Liquor Laws R.R. & Truck Airline Regs Occupational Safety /Health	☐ 710 Fair Let	Mgmt. ons Mgmt. ing & sure Ac ny Labor ion Ret. Inc ty Act Y Rifsl ights nark ECOR 395ff) Lung (5/DIWW)) TAXSI (U.S. P endant) nird Par	et or Act ETTS 223) VI UITS laintiff

FOR OFFICE USE ONLY: Case Number:

CV09 07024

AFTER COMPLETING THE FRONT SIDE OF FORM CV-71, COMPL... THE INFORMATION REQUESTED BELOW.

UNITED STATES DISTRICT COURT, CENTRAL DISTRICT OF CALIFORNIA CIVIL COVER SHEET

VIII(a). IDENTICAL CASES: Has this action been previously filed in this court and dismissed, remanded or closed? Vo Yes If yes, list case number(s):						
VIII(b). RELATED CASES: Have any cases been previously filed in this court that are related to the present case? No Yes If yes, list case number(s):						
Civil cases are deemed related if a previously filed case and the present case: (Check all boxes that apply) A. Arise from the same or closely related transactions, happenings, or events; or B. Call for determination of the same or substantially related or similar questions of law and fact; or C. For other reasons would entail substantial duplication of labor if heard by different judges; or D. Involve the same patent, trademark or copyright, and one of the factors identified above in a, b or c also is present.						
IX. VENUE: (When completing the	following informati	ion, use an additional sheet is	f necessary.)			
			if other than California; or Foreign Country, in which EACH named plaintiff resides. this box is checked, go to item (b).			
County in this District:*	H-1-1		California County outside of this District; State, if other than California; or Foreign Country			
San Diego (CA)						
(b) List the County in this District; ⊕ Check here if the government, it	California County of a gencies or emplo	utside of this District; State i yees is a named defendant.	if other than California; or Foreign Country, in which EACH named defendant resides. If this box is checked, go to item (c).			
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country			
			Erie (NY)			
(c) List the County in this District; (c) Note: In land condemnation ca			if other than California; or Foreign Country, in which EACH claim arose.			
County in this District:*			California County outside of this District; State, if other than California; or Foreign Country			
San Diego (CA)						
* Los Angeles, Orange, San Bernar Note: In land condemnation cases, us	dine, Riverside, Ve e the location of the	entura, Santa Barbara, or S tract of land involved	San Luis Obispo Counties			
X. SIGNATURE OF ATTORNEY (OR PRO PER):	DYMILL	Date September 3, 2009			
Notice to Counsel/Parties: The CV-71 (JS-44) Civil Cover Sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law. This form, approved by the Judicial Conference of the United States in September 1974, is required pursuant to Local Rule 3-1 is not filed but is used by the Clerk of the Court for the purpose of statistics, venue and initiating the civil docket sheet. (For more detailed instructions, see separate instructions sheet.)						
Key to Statistical codes relating to So-	cial Security Cases:					
Nature of Suit Code	Abbreviation	Substantive Statement of	f Cause of Action			
861	НІА	All claims for health insurance benefits (Medicare) under Title 18, Part A, of the Social Security Act, as amended. Also, include claims by hospitals, skilled nursing facilities, etc., for certification as providers of services under the program. (42 U.S.C. 1935FF(b))				
862	BL	All claims for "Black Lung" benefits under Title 4, Part B, of the Federal Coal Mine Health and Safety Act of 1969. (30 U.S.C. 923)				
863	DIWC	All claims filed by insured workers for disability insurance benefits under Title 2 of the Social Security Act, as amended; plus all claims filed for child's insurance benefits based on disability. (42 U.S.C. 405(g))				
863	DIWW	All claims filed for widows or widowers insurance benefits based on disability under Title 2 of the Social Security Act, as amended. (42 U.S.C. 405(g))				
864	SSID	All claims for supplementa Act, as amended.	al security income payments based upon disability filed under Title 16 of the Social Security			
865	RSI	All claims for retirement (old age) and survivors benefits under Title 2 of the Social Security Act, as amended. (42 U.S.C. (g))				